



Community Score Cards Module 4, Topic 3

Summary

This presentation is about community scorecards – a commonly practiced and highly effective social accountability tool that is similar to the previous tool we covered, the citizen report card. It begins with a definition of the community scorecard, its main features, and what this tool can enable. The presentation then reviews the step-by-step process for implementing this tool: preparation, the input tracking scorecard, the performance scorecard, the self-evaluation scorecard, the interface meeting and action plan implementation, and institutionalization.